



Euroopan unionin
osarahoittama

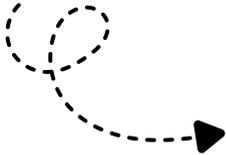
As a client of social work for families with children and child welfare services

Asiakkuus lapsiperheiden sosiaalityössä ja
lastensuojelussa



As a client of social work for families with children and child welfare services

Plan and support

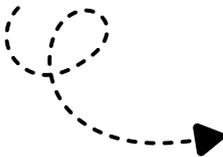


A client plan will be prepared for the client. It will include agreements on the following, for example:

- What kind of help the family will receive
- Who will help the family
- When the situation will be reassessed



Own social worker



- The child will be assigned his or her own dedicated social worker. The social worker will provide advice and support for the whole family.

Social work for families with children and child welfare

Social work for families with children and child welfare support families when their daily life is stressful or they need help.

The aim is safeguarding a child's wellbeing and safe daily life.

- **Support for daily life:** E.g. family work, home service for families with children
- **Social work support:** Guidance, counselling, monitoring of the situation
- **Finances:** Assistance with financial affairs, financial support
- **Collaboration:** Cooperation with the maternity and child health clinic, school and day-care centre, cooperation with other services supporting the family

Please don't hesitate to contact us!

You can always ask anything from a social worker.

You can call one of the following, for example:

- Client assistance for families with children
- Service needs assessment team for families with children
- Social work for families with children and child welfare

Support under the Social Welfare Act

Support under the Social Welfare Act (social work for families with children) = voluntary assistance.

Support under the Social Welfare Act → help with daily life.

When is this support available?

- When your family needs support to cope or make your daily life run smoothly
- When your child's safety is not at risk

Important to know

- The support is voluntary
- It is up to your family to decide whether you wish to accept the services
- The aim is to prevent problems

What does the support consist of?

- Family work/a support family/a support person
- Advice and guidance
- Financial support
- Home services for families with children

Child welfare = more effective support when concerns are higher.
Not all support is voluntary.

The support often starts with social welfare services.
Child welfare services are only used if they are necessary for the child.

Child welfare →
when there are serious concerns about a child's
wellbeing.

**When will child welfare
measures be initiated?**

- If the child's safety may be at risk
- If the child's development may be endangered
- If the challenges faced are severe or prolonged

Important to know

- The work always focuses on the child's best interests
- Not all support is voluntary
- An authority can decide to protect a child

What does the support consist of?

- Child welfare family work/a support person/a support family
- Close support for the family
- Advice and guidance
- Financial support
- If necessary, placement of the child in care outside the home

Different types of services

Family work

In family work, a social worker visits a family at home or meets the family elsewhere.

Family work helps families with their daily lives, upbringing and wellbeing.

The aim is to boost the family's own resources and help them cope with different situations.

A family can receive help with issues such as upbringing, parenting, family relations or other life challenges.





Family work

- By making daily life run smoothly:
A family worker can help you create routines suitable for your daily life, such as sleep schedules, routines for leaving for school and routines for doing household chores.

- Parenting support:
Helping parents with upbringing, the setting of limits and the understanding of a child's needs.



- Child's wellbeing:
The family worker will support the child and listen to his or her thoughts. The family worker will help the parents to better take into account the child's feelings and needs.

- Interaction and family talks:

Assisting a family in talking to each other and resolving disputes.



- Managing everyday challenges:

Family work can provide support with matters such as organising your finances, keeping your home tidy, accessing services or managing your time.

Support family

A support family is another family a child can visit from time to time, such as every third weekend. The child will spend the night with the support family without the parents, and then return home.

A support family can help the parents cope better. Help is needed when a family does not receive much help from others or when they are faced with a difficult situation.



Support person, professional support person

A support person is a safe adult for a child. The support person will take the child out, talk to the child and spend time with him/her. The support person will only see the child for short periods at a time. The support person does not usually take the child home with him/her. The support person is a volunteer.

A professional support person is a trained adult who assists a child, young person or family. A professional support person is a paid employee. Professional support persons can assist with more challenging situations.





Support family

- The child will have more safe adults in his or her life.
- The child's social skills and self-confidence will be improved.
- A support family will help in keeping your daily life more stable.
- It will provide the parents with some breathing room and time to recover.



- It will help the parents to cope if they are:
 - Tired
 - Ill
 - Alone with the child
 - Facing a difficult life situation

- A support family will help the family cope. It cannot replace the child's parents.





Support person

A **voluntary support person** can:

- Act as a safe adult for the child or young person.
- Talk with the child and listen to him/her.
- Do something fun with the child, such as going out, playing or practicing a hobby.
- Assist the child in coping with his/her daily life and challenging situations.



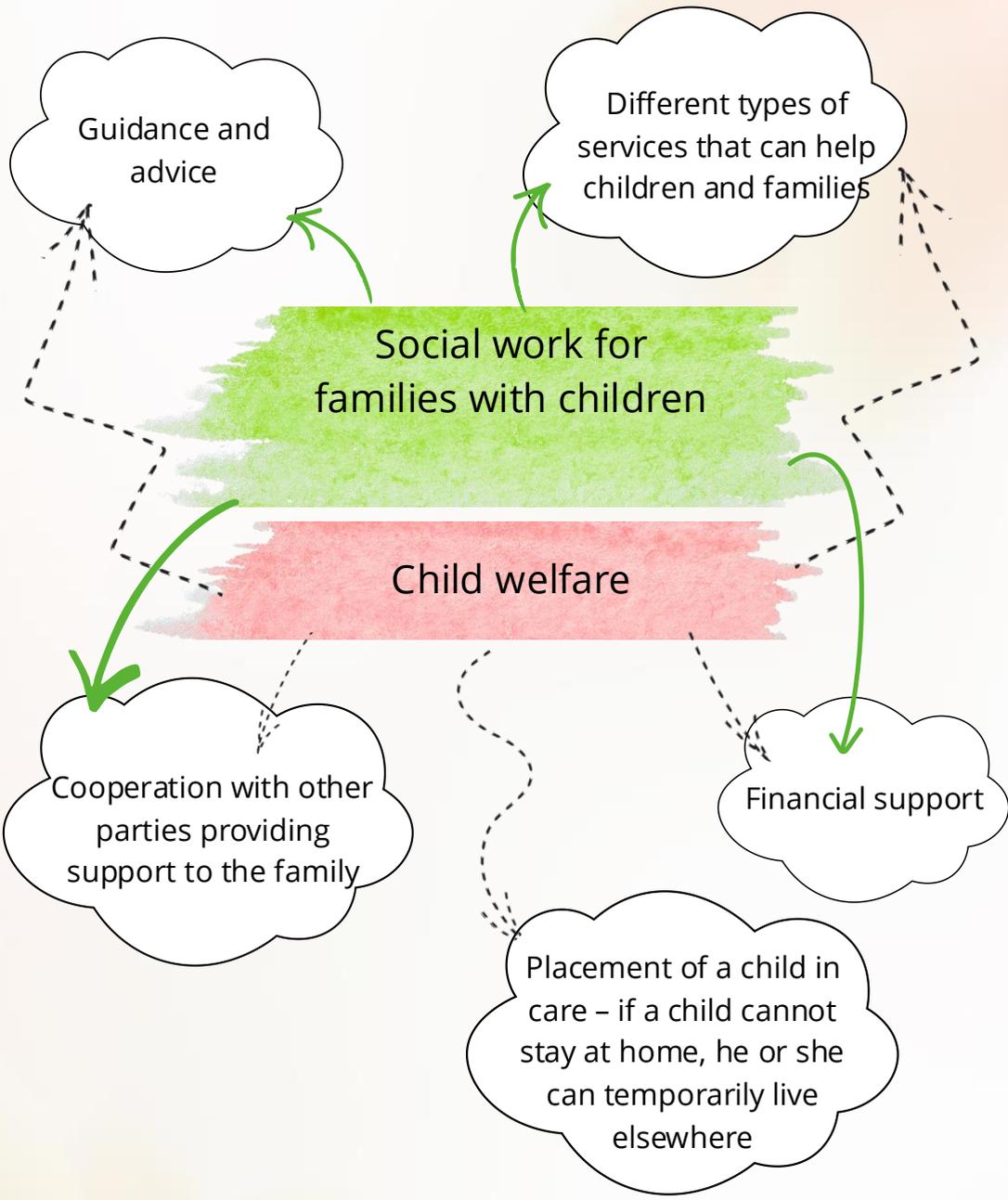
A support person is not the child's parent, but a friend and adult supporter.



A **professional support person** can:

- Act as a safe adult for the child or young person.
- Talk with the child and listen to him/her, also during difficult times.
- Assist the child in coping with his/her daily life and challenging situations.
- Support the parents when the family is going through a rough patch.
- Work as a professional in social services.

A professional support person is not the child's parent, but an adult who supports the child and the family.





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Niitty 2 -hanke 2023-2026

Yhdessä maahanmuuttajaperheiden
hyvän arjen puolesta

Lisätietoa hankkeesta:
<https://projects.tuni.fi/niitty2/>

Perheinfo-aineistoportaali:
tuni.fi/perheinfo



**Pirkanmaan
hyvinvointialue**

